

Quality Policy Statement

Swanton Consulting are committed to increasing market share, profitability and customer satisfaction by continually providing high quality solutions to our customers and creating an environment that encourages staff development.

To achieve this policy requires management systems and structures and the commitment of the entire team to undertake their work in a professional way. Our systems are based upon the ISO 9001:2015 and senior management are committed to meeting the requirements of the standard. The systems within Swanton concentrate on reducing quality risks and providing prompt solutions to any issues as they are encountered. The aims of the company are to continually identify opportunities to improve all aspects of the business and company's systems in order to eliminate/identify issues at the earliest practicable stage.

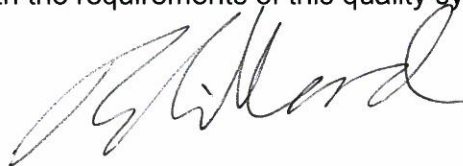
It is the company's intention to:

- Address quality risks and reduce the risk to a tolerable level by applying appropriate controls;
- Address the needs and expectations of interested parties;
- Develop and maintain management systems that will help our business
- Provide customer satisfaction by;
 - meeting customer expectations on quality, value and service
 - satisfy all contractual requirements in a commercial manner:
 - operate review systems for design, product quality, programme status and cost:
 - operate mandatory business processes for all aspects of the business in accordance with recognised practices
 - provide for and maintain training schemes
 - comply with Legal and Statutory requirements for the products and business
 - seek to continually improve the business, systems and products
 - Not to compromise our impartiality in any design, test or inspection activities undertaken by the company

The Quality Manager is delegated full authority to take whatever steps are necessary to ensure that the requirements of the quality system are followed.

The Directors are ultimately responsible for the quality of the company's products and services and will ensure the required resources to achieve this policy are available and staff are engaged, directed and supported in their activities.

The Directors require that all personnel throughout the company bear the responsibility for the quality of all tasks for which they are accountable and act in accordance with the requirements of this quality system.



Rob Millard
Director
1st March 2016